

Summary of the doctoral thesis

"The impact of customs administration management on the functioning of Polish foreign trade"

The subject of this dissertation was to examine how the management of customs administration affects the functioning of Polish foreign trade. The work assumes that the management of customs administration has a public character, i.e. related to a wide impact on stakeholders, and the goal of customs administration is to provide public services for enterprises, and more broadly for the economy. Therefore, customs administration management is not just a performance (execution) of customs law, but an impact on the economy by providing its public services. According to the author, the manner in which these services are delivered may affect the functioning of the economy. The undertaking of this topic resulted from the observations made as well as from the analysis of the situation that emerged after Poland's accession to the European Union.

The work was entirely devoted to the problems of customs administration and its impact on the exchange of goods in which entrepreneurs are involved. The subject of the work are public services, in particular the issue, quality and efficiency of public services of the Polish Customs Service and the assessment of their impact on Polish foreign trade.

The research was focused on the analysis of the impact of customs administration management on the Polish foreign trade service, it emphasized the problems faced by the Customs Service and what steps ought to be taken to meet the challenges of modern economy.

The research also allowed formulating recommendations that may be useful for further improvement of the functioning of the Polish Customs Service. Among the important elements that will require development is the professional ethics of customs officers. Customs officers know and understand issues related to professional ethics, but would like to be more involved in decision-making processes related to the implementation of important state functions, for example in the same scope as their colleagues from other European Union countries.

Katarzyna Semysz